



Mission Statement

To provide a high quality pathology service that is accessible, sustainable, and of value to all.

Values

Commit to Service Excellence

To willingly serve all those with whom we deal with excellence and pride.

Treat Each Other with Respect and Honesty

To create an environment where trust, team spirit, and equity are an integral part of everything we do.

Demonstrate Responsibility and Accountability

To lead by example, to take ownership of each situation to the best of our ability and to seek help when needed.

Be Enthusiastic about Continuous Improvement

To never be complacent, to recognise limitations and opportunities for ourselves and our processes, and to learn through these.

Maintain Confidentiality

To keep all information pertaining to patients, as well as professional and commercial issues, in strict confidence.

Acknowledge and Value People

To recognise, acknowledge, and value each others contributions, nurture our professional competence, confidence, and self-esteem.

Honour Individuality

To respect individual differences, recognising the Treaty of Waitangi as a unique feature of the New Zealand community.